



Notice to Tenderers – Addendum No.

Ref: Invitation to Tender – GM_05 – Independent IT Audit

The Invitation to Tender is clarified or amended as outlined below. All amendments shall be incorporated in or allowed for in the Tender.

1) **Question:**

What is the expected depth and breadth of the audit activities?

Answer:

We are expecting a wide analysis of our IT infrastructure and service to ensure we have the appropriate systems in place to meet our organisation needs. This analysis does not need to be deep (eg. Active penetration testing or similar not required), but preliminary exploration in the project may expose areas for deeper analysis.

For auditing of the services provided to FBA, assessment following ITIL or Essential 8 frameworks may be considered.

2) **Question:**

Are there specific industry standards or regulatory compliance requirements that the audit should particularly focus on or align with (e.g., ISO/IEC 27001, NIST, PCI-DSS, ASD Essential Eight)

Answer:

We do not have specific standards or compliance other the Australian Privacy Principles that we need to adhere to. We broadly follow the NIST CyberSecurity framework and ASD Essential Eight but are not aiming for full compliance in any specific area (other than the APP) unless recommended to do so.

3) **Question:**

Have there been previous audits or assessments of the IT infrastructure? If so, can these reports be made available?

Answer:

No, we have not performed a specific audit on our IT infrastructure before. It has been included in other more general audits, which outline much of our infrastructure and some processes (e.g. cyber security) but not in great detail. This information can be provided.

4) **Question:**

Will all information and access be made available by their current service provider?

Answer:

The service provider will be asked to provide any requested information. Performance of our IT provider and associated Service Agreement also forms a part of this audit.

5) **Question:**

Would FBA prefer the audit activities, such as interviews and physical inspections, to be conducted remotely, or is there a preference for these to be done on-site?

Answer:

FBA has no preference for on or off-site. Interviews may be performed via telephone, Zoom or Teams. If on-site inspections of infrastructure are necessary or preferred please indicate in the pricing schedule associated travel costs. We understand that the successful tenderer may not be located in Rockhampton and are thus anticipating travel costs included in tender submissions.